(c) whether these facilities also include cleaning of bogies at places where reservation quota is provided, chain pulling facility in each bogey, provision of cold water in all trains irrespective of seasons of different places, provision of complaint book in each bogey of all trains;

(d) if so, the details thereof, and

(e) if not, the reasons therefor?

THE DEPUTY MINISTER IN THE MINISTRY OF RAILWAYS (SHRI AJAY SINGH): (a) Yes, Sir.

(b) The following facilities have been provided in trains and at stations taking into account the quantum of traffic handled and the classification of the station:—

At Stations:—

Platform Surface, cover-over-platform, drinking water, benches, bathing facilities, urinals, latrines, footover-bridges' waiting halls, waiting rooms for gents & ladies, retiring rooms catering facilities, shady trees, enquiry offices, reservation offices, cloak rooms, booking of luggage, licensed porters for carriage of luggage, parking, books & miscellaneous articles, stalls, chemist stalls, first aid boxes, complaint book etc.

In Trains:—

Cushions in second class day & sleeper coaches, fans & lights, air-conditioned coaches, drinking water facilities on long distance trains, water coolers in coaches on some trains as a trial measure, catering facilities, toilet facilities, cleaning of coaches at certain selected enroute stations, mobile train cleaning staff on selected trains, vestibuling of important mail and express trains, train superintendents in certain super-fast trains, bed rolls to upper class passengers, first aid boxes with Guards, medical assistance in emergencies, escorting of trains by security staff, assistance in lodging or FIRs in the train itself, communication with train crew in emergencies (alarm chain apparatus), complaint book etc.

(c) and (d) Facility of cleaning of coaches is available at train originating/terminating stations and at some selected stations enroute. The alarm chain apparatus is available in each coach, but in some trains having high incidance of misuse of this facility, the same has been blanked off. Drinking water in trains is arranged by providing water containers in AC sleeper coaches, jerry cans in first and second class sleeper coaches and by posting mobile watermen in important long distance trains during summer. Complaint book is available with the Guard, Conductor and Coach Attendant in AC First class coaches.

(e) Does not arise.

Installation of additional telephone connection at enquiry and reservation offices in Delhi

607. SHRI SYED SIBTEY RAZI: Will the Minister of RAILWAYS be pleased to state:

(a) whether the Northern Railway has been adding more telephone connections in its enquiry and reservation offices at Delhi to augment its existing network;

(b) if so, the details of telephone connections functioning at present in each of its complex separately for enquiry office and reservation office with number of lines linked to each such connection:

(c) whether the Railways propose to provide some more additional connections to its enquiry and reservation offices located in Uttar Pradesh; and

(d) if so, the details thereof and if not, the reasons therefor?

THE DEPUTY MINISTER IN THE MINISTRY OF RAILWAYS (SHRI AJAY SINGH): (a) Yes, Sir.

(b) The following P&T telephone services are available at stations in Delhi area for answering train running and reservation enquiries:—

Centralised Telephone Enquiry

Telephone No.	*No. of lines*	*Remarks*
131	47	For enquiries regarding running of trains.
3313535	8	For all enquiries except concerning reservations.
3717171	15	For all enquiries except concerning reservations.
Automatic telephone answering machines (available from 6.00 hours to 22.00 hours)		
1331	2	For arrival information for trains coming from North during the next two hours.
1332	5	For arrival information for trains coming from East during the next two hours.
1333	3	For arrival information for trains coming from West during the next two hours.
1334	3	For arrival information for trains coming from South during the next two hours.

Centralised Telephone Reservation Enquiry (from 7.45 hours to 21.00 hours)

Telephone No.	*No. of lines*
3713333	7

(c) Yes, Sir.

(d) One additional telephone each at Agra Fort, Bareilly and Shajahanpur enquiry offices.

Increasing the number of compartments/bogies on Suburban Railway in Bombay

608. SHRI PRAMOD MAHAJAN: Will the Minister of RAILWAYS be pleased to state:

(a) whether it is a fact that Railways propose to increase the number of compartments (bogies) on Suburban Railway in Bombay from 8 to 12;

(b) if so, what are the details thereof; and

(c) if not, what are the details therefor?

THE DEPUTY MINISTER IN THE MINISTRY OF RAILWAYS (SHRI AJAY SINGH): (a) to (c) No, Sir. However, one 12-car rake, introduced on a trial basis, is in service on the Western and Central Railways. More such rakes cannot be introduced as large scale changes involving heavy investments would be required to station layouts, some of which are not even feasible because of heavily built-up areas in the vicinity. There is also restricted availability of coaches.

Small, marginal and big farmers

609. SHRI PRAMOD MAHAJAN: Will the Minister of AGRICULTURE be pleased to state:

(a) the total number of small, marginal and big farmers in the country; and